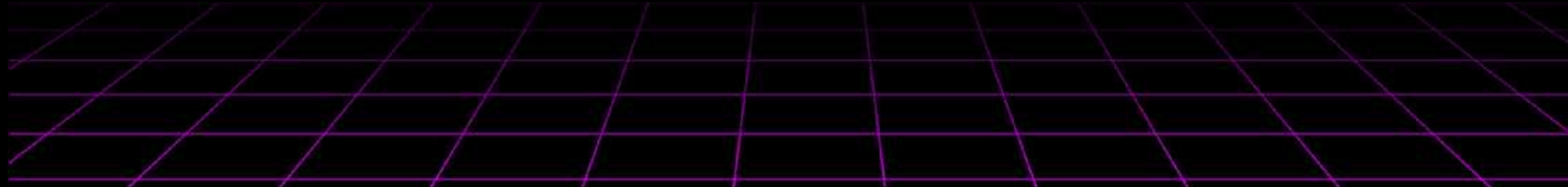




DO YOU KNOW YOUR CONSUMER RIGHTS

START!





HOW TO PLAY


Play this game in full-screen slideshow mode for the best experience. Use the on-screen buttons to navigate through the slides. Please avoid using the keyboard arrows to move between slides.

You will be asked 9 questions.

If you answer correctly, you move to the next question.

If you answer incorrectly, an explanation will be shown and you'll retry.

[START!](#)



You have the right to return a product
bought online within 14 days without
giving any reason.

TRUE

FALSE





If a product breaks within two years, the seller is always required to repair or replace it.

TRUE

FALSE



Consumer rights in the EU only apply
when shopping in physical stores.

TRUE

FALSE




Sellers in the EU must clearly display all information about price, delivery, and return conditions before you make a purchase.

TRUE

FALSE






You can always return digital content
(like downloaded apps or games) within 14
days.

TRUE

FALSE






Air passengers have no legal rights if their flight is delayed by more than two hours.

TRUE

FALSE






If a seller doesn't inform you of your right to withdraw, the 14-day period is extended.

TRUE

FALSE





Misleading advertising is banned across the EU under consumer protection law.

TRUE

FALSE





The CE mark on a product means it complies with EU safety standards.

TRUE

FALSE





Not the correct answer, but
that's how you grow!



Try Again

 BADGE EARNED: LEGAL AWARENESS LVL 1

GREAT JOB — ALL ANSWERS CORRECT!

[PLAY AGAIN](#)